

Survey Design

All Organisations	308 large organisations measured by trade finance activity
Tier 1	159 largest organisations measured by trade finance activity
Response Rate	All Organisations represent 73 per cent of Universe
Interviewees	Trade Finance Director, CFO, Risk Manager & Treasurer
Method	Telephone interviews by TNS Sifo Prospera's interviewers
Time Period	January 9 th – February 17 th , 2014

Overall Performance



Rank Score

1	4,12	Danske Bank
2	3,84	Nordea
3	3,66	SEB

1	4,08	Danske Bank
2	3,79	Nordea
3	3,65	SEB