## Survey Design

All Organisations

Tier 1

Response Rate

Interviewees

Method

Time Period

80 large organisations measured by trade finance activity

39 largest organisations measured by trade finance activity

All Organisations represent 75 per cent of Universe

Trade Finance Director, CFO, Risk Manager & Treasurer

Telephone interviews by TNS Sifo Prospera's interviewers

January 20<sup>th</sup> – February 11<sup>th</sup>, 2014

## **Overall Performance**

## All Organisations Tier 1

## Rank Score

4,09 Danske Bank
3,85 Pohjola
3,75 Nordea
4,370 SEB
3,51 Handelsbanken
4,03 Danske Bank
3,85 Pohjola
3,70 SEB
3,70 SEB
4,03 Nordea

3,44 Handelsbanken