

Survey Design

All Organisations	71 large organisations measured by trade finance activity
Tier 1	45 largest organisations measured by trade finance activity
Response Rate	All Organisations represent 71 per cent of Universe
Interviewees	Trade Finance Director, CFO, Risk Manager & Treasurer
Method	Telephone interviews by TNS Sifo Prospera's interviewers
Time Period	January 17 th – February 17 th , 2014

Overall Performance



Rank Score

1	4,04	Danske Bank
2	3,97	Nordea
3	3,58	SEB

1	3,94	Danske Bank
2	3,91	Nordea
3	3,47	SEB