

## Facts about the Surveys & Definitions

<b>Interviews</b>	In all 50 organisations with a turnover $\geq$ 5 billion in spot & forward/outrights or $\geq$ 30 billion in FX Swaps. All are active electronically via single and/or multibank platforms.
<b>Interviewees</b>	Person responsible for the daily electronic FX trade
<b>Response Rate</b>	82 per cent
<b>Method</b>	Telephone interviews by TNS SIFO Prospera's interviewers
<b>Time Period</b>	April 14th till June 3rd, 2010
<b>Overall Performance</b>	Weighted average of 9 criteria covering the banks' electronic FX solutions. The scale used is 1-5, 5 represents the highest score. Each criterion is weighted by its importance.
<b>Knowledge</b>	In all 5 Nordic banks are covered by the survey. However, banks which less than 7-8 of the interviewees have an opinion of are excluded. The Knowledge represents the portion that has an opinion of a certain bank calculated as an average for the 9 evaluation criteria.

## Overall Performance - Top 3

All Interviewees	Rank	Mean value	Knowledge, %
Industry mean value 3,96	1	4,08 Danske Markets	25
	2	4,04 SEB	44
	3	4,02 Nordea	28