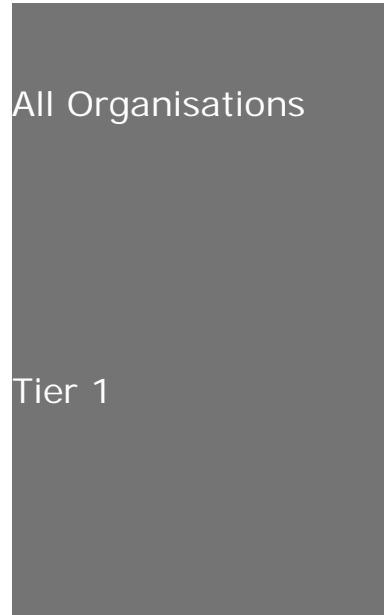


Survey Design

All Organisations	79 organisations
Tier 1	41 largest organisations
Response Rate	All Organisations represent 71 per cent of Universe
Interviewees	Cash Manager, Treasurer & CFO
Method	Telephone interviews by TNS Sifo Prospera's interviewers
Time Period	January 8 th – February 3 rd , 2014

Overall Performance



Rank	Score	
1	3,86	SEB
*2	3,85	Handelsbanken
*2	3,85	Danske Bank
4	3,71	Nordea
5	3,61	RBS
1	3,93	SEB
2	3,90	Handelsbanken
3	3,84	Danske Bank
4	3,68	Nordea
5	3,61	RBS