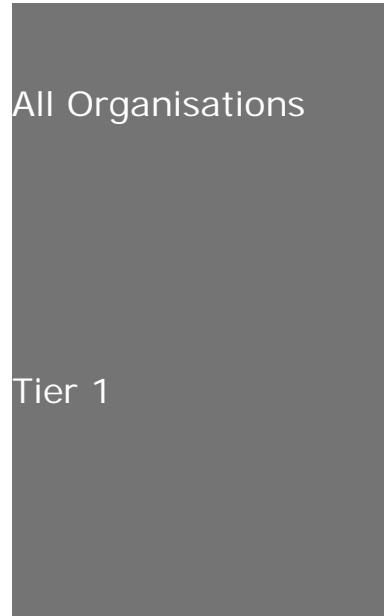


Survey Design

All Organisations	232 organisations
Tier 1	122 largest organisations
Response Rate	All Organisations represent 71 per cent of Universe
Interviewees	Cash Manager, Treasurer & CFO
Method	Telephone interviews by TNS Sifo Prospera's interviewers
Time Period	January 7 th – February 20 th , 2014

Overall Performance



Rank	Score	
1	3,96	Danske Bank
2	3,83	SEB
3	3,77	Nordea
4	3,74	Handelsbanken
5	3,59	RBS
1	3,97	Danske Bank
2	3,87	SEB
3	3,84	Handelsbanken
4	3,75	Nordea
5	3,61	RBS