

Survey Design

All Organisations	49 organisations
Tier 1	27 largest organisations
Response Rate	All Organisations represent 71 per cent of Universe
Interviewees	Cash Manager, Treasurer & CFO
Method	Telephone interviews by TNS Sifo Prospera's interviewers
Time Period	January 7 th – February 20 th , 2014

Overall Performance



Rank	Score	
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1	3,99	Danske Bank
2	3,80	Nordea
3	3,64	SEB

1	4,02	Danske Bank
2	3,76	Nordea
3	3,62	SEB